

## Social responsibility and territorial development

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- Social Responsibility
- Individual Social Responsibility
- Social Participation
- Questionnaire research in Hungary among citizens





• Responsibility means that a person or an other social and economic actors take the consequences of his or her action consciously.  $\rightarrow$  the actors are aware of the positive and negative effects of their decision and they do not shift it off to other actors



#### Who can be responsible?

- <u>citizens</u>,
- organisations, institutions (firms, civil/nonprofit organisations, health and education institutions, other public institutions, etc.)
- state



### Two ways of responsibility

- **individual responsibility**: only the individual interest count
- social/economic responsibility: the goal of the actors is to care about the social happenings, so the way of thinking is at *community* level, not at individual



- self personal responsibility
- individual social responsibility ISR
- corporate responsibility
- corporate social responsibility CSR
- civil/nonprofit responsibility
- civil/nonprofit social responsibility
- institutional responsibility
- institutional social responsibility

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- **for other people**: caring about other people (for example behaving in a way that cause no negative consequences to others), helping to poor people, donating to charity issues, helping people suffering from the negative effects of disasters, etc.
- for local public issues (public services),
- for development of the settlement or a region: participation in the development process
- **for the environment**: people are aware of the environmental issues
- **for civil/nonprofit organisations** in the following ways:
- $\rightarrow$  establishing of an organisation
- $\rightarrow$  membership in an organisation
- $\rightarrow$  donations
- $\rightarrow$  one per cent donation of personal income tax
- $\rightarrow$  as an employment
- $\rightarrow$  as a volunteer



# How citizens can take responsibility for the society?

- at individual level,
- at organisational level, when citizens join to a civil/nonprofit organisation and help to other people through their activity in the organisation.



Social participation and responsibility

- If the citizens and other actors take responsibility for the society, it means that they are **participate** in the everyday life of a settlement or in the development of a territorial unit.
- The social participation means that the citizens and civil/nonprofit organisations have the opportunity to communicate their ideas, opinions about what is going on at their settlement or region or country.



## Two main aspects of the participation

- With local or regional decision-makers: mainly participating in the development of a settlement or a region; making laws.
- **Citizens themselves** through individual or civil/nonprofit organisation actions: issues which do not need local authorities are mainly local affairs which are affected people living in a certain settlement or village.



#### How can citizens participate?

- Participatory budgeting
- Citizens' Jury
- Consensus Conference
- City Conferences
- Citizen Parliament
- Future Planning
- Deliberative Poll
- Blogs, on-line forums
- Interviews, questionnaires
- Public hearing
- General meetings
- Etc.



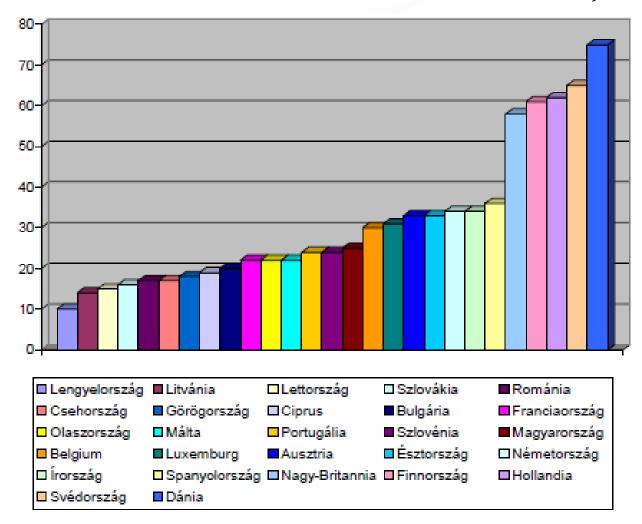
#### Why is the social responsibility the base of the development? – The positive effect of the participation

- If people are taking part in shaping their environment, they take responsibility of their surroundings → it has a lot of positive effects
- →Balanced budget
- $\rightarrow$ People will feel better themselves
- $\rightarrow$ Decisions and projects can be profitable for long term
- →Development serve also the interests of local actors not just of the politicians
- $\rightarrow$ Trust can be deepen
- $\rightarrow$ Strengthens the democracy



## The base of participation and responsibility: Trust

The level of trust in the EU, 2004, %



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### QUESTIONNAIRE RESEARCH: THE CASE OF HUNGARY



### Methodology

- The goal of the research
- Questionnaire (off-line and on-line) research between April 2012 and March 2013 (I have the first results)
- N = 1 071 (our sample does not represent the Hungarian citizens)
- About half of the sample is under the age of 30, so there are a lot of students (35%).
- The ratio of women is 65%.
- The ratio of people who have higher education degree is about 37%, much higher than the average in the society.
- About <sup>3</sup>/<sub>4</sub> of our sample live in a town or city.

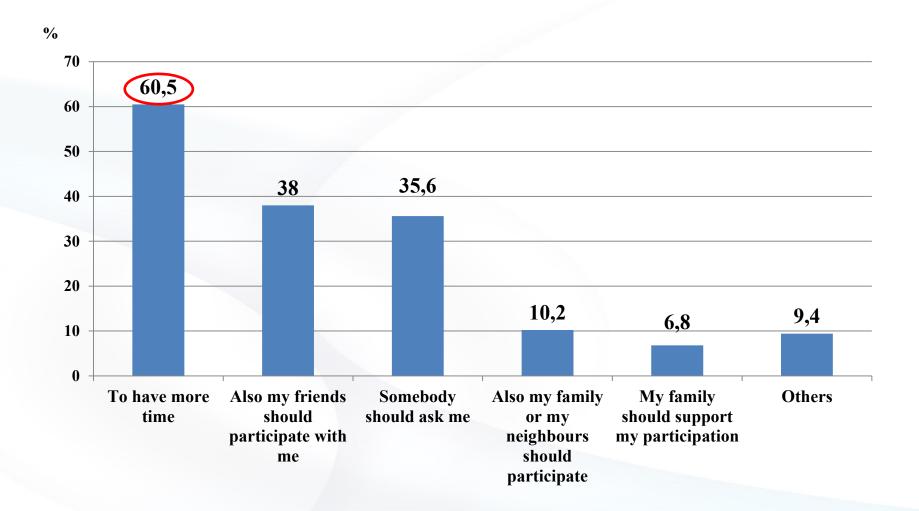


# How active are citizens in their society?

- 60,6% have participated in local community actions already:
- →Recovery of schools, community institutions
- → Cleaning of buildings
- →Collecting litters
- → Helping poor people → Etc.



## What are the barriers of participation? N=413



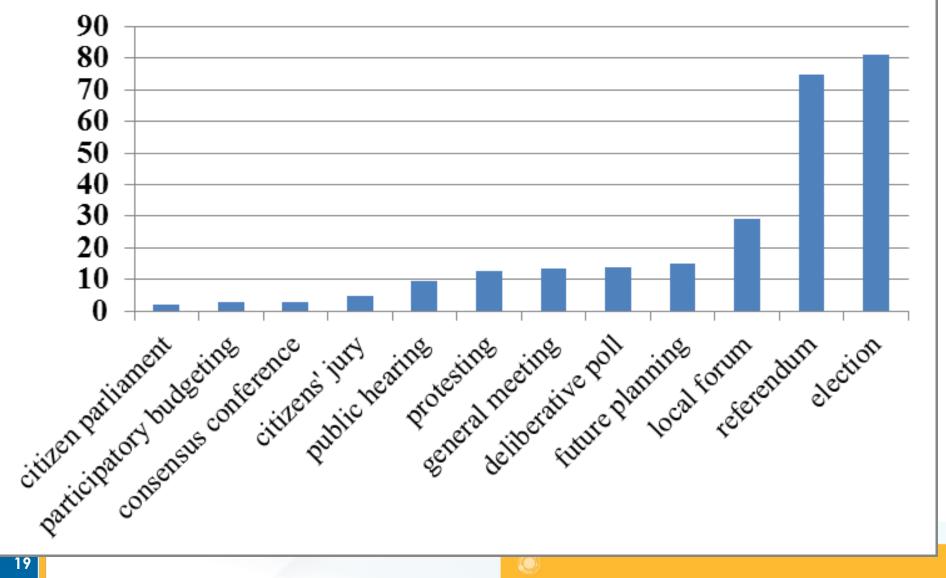


## Are people asked about their opinions by the local governments?

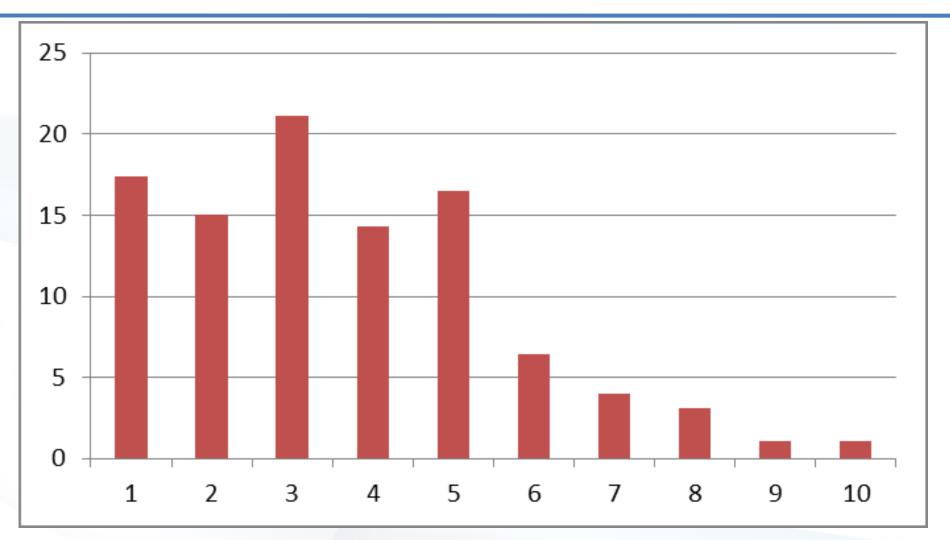
- →28,2% yes
- $\rightarrow$ The way of asking:
- Questionnaire 55,7 %
- Forums 39,2%
- Interviews, phone, personally: only few people said
- →81,8% of them took the opportunity to talk about their opinions
- → correlation: age, qualifications, type of the settlement, income

#### What kind of method did people participate to tell their ideas about the settlement? %, N=1053





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- Social responsibility is the base of regional development
- What kind of opportunities have citizens in their settlement to participate?
- Only few of the citizens are asked by the local government to tell their ideas → most o them took the opportunity
- <sup>3</sup>/<sub>4</sub> of the citizens feel that they do not have effect on their settlement.



## THANK YOU FOR YOUR ATTENTION!